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Returns and Refunds

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| 03 5996 3069 |
| Smart Phone |
| info@stockwindows.com.au |
| Envelope |
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**General Returns**

Returns are not accepted for change of mind.

Any other returns may be approved at the discretion of management however a $150.00 restocking fee will apply.

**Damaged Items**

Any damage must be reported to Stock Windows and Doors within 48 hours of delivery. Our products are checked, and photos taken on delivery to ensure our products are in quality condition.

We will gladly replace any damaged items if the

**Faulty Items**

If your item is faulty upon receipt or is not as described, we will gladly exchange or refund the item.

All returns are subject to us receiving the item back within 2 days of purchase. Items must be returned with their original packaging and, unless they were damaged prior to you receiving them, must still be in an unused and saleable condition.

Please contact one of our friendly staff on (03) 5996 3069 if you wish to further discuss returning a product.