

Stock Windows & Doors

Caring for Glass

Glass Cleaning Guidelines

It is recommended that all glass surfaces on your windows and doors are kept clean by removing all dirt and other contaminants from the surface as soon as possible.

A clean, soft cloth, clean water and in some instances the addition of mild detergent should be used to clean the glass, after cleaning ensure that all detergent residue is washed off with clean water. Under no circumstances should any form of abrasive cleaner or scouring pads be used to clean your glass.

Stubborn dirt or residue should be lightly sponged off to avoid scratching the glass, you can also use eucalyptus oil to remove labels or sticky residue.

A single edge safety blade can also be used with extreme care to remove labels and sticky residue from the glass. This should be used at an acute angle to the glass and done in a single motion. Do not draw back over the glass and do not use on any coated surface such as Low E Glass or Tinted/Frosted Glass.

The frequency of cleaning required will depend on the environmental conditions of your home and its proximity to the ocean or industrial areas. As a general rule, glass should be cleaned at least every 3 months to keep it in good condition.

Please note, when washing your windows and doors you should avoid directing powerful streams of water directly at the glass. Always use the sprinkle setting on the nozzle of your hose to gently clean your windows and doors.

Low E Glass Cleaning Guidelines

Low E Glass has a special coated surface to improve its thermal qualities when compared to ordinary glass. Due to this special coating, it is imperative that extra care is taken to ensure that this coating isn't damaged when you are cleaning the glass.

Low E glass cleans differently to standard glass and therefore we recommend using a window or surface cleaner that is clear to minimise any smearing on the glass.

Do not use any ammonia or alcohol-based cleaner as this will leave smears on the glass.

Eucalyptus oil can be used to remove labels and any sticky residue; however, blades should not be used due to the potential damage that can be caused to the coating.

When cleaning Low E Glass, it is best to flood the glass surface with the window or surface cleaner and then use a soft, clean cloth to clean the glass thoroughly. When drying the glass, it is best to wipe the glass dry with a clean, lint free cloth, do not use a squeegee.

Your Low E Glass should be cleaned in the same regularity as standard glass.